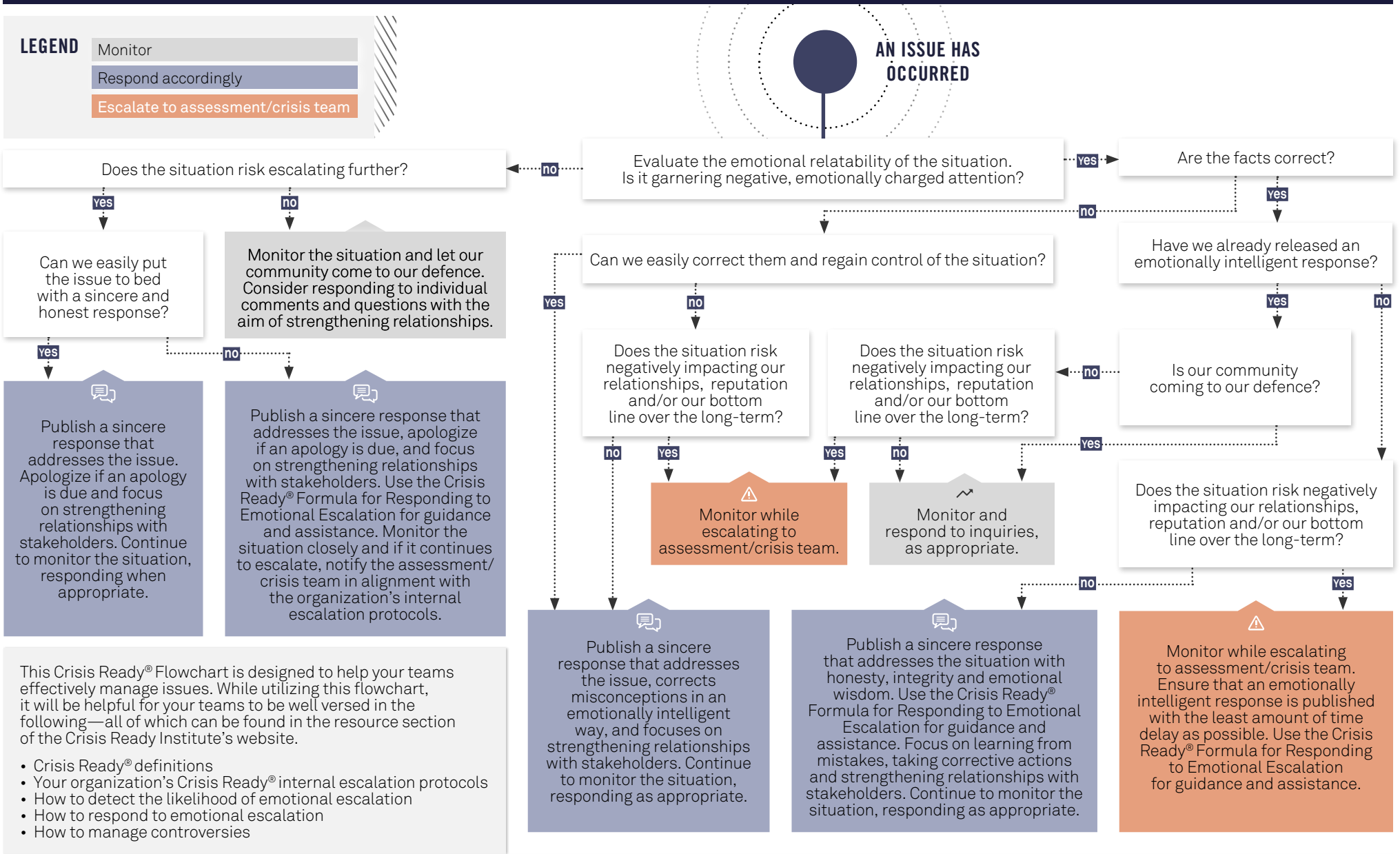
CRISIS READY INSTITUTE

CRISIS READY® FLOWCHART
Issue Management

Elevating status quo to create a crisis resilient world.



This Crisis Ready® Flowchart is designed to help your teams effectively manage issues. While utilizing this flowchart, it will be helpful for your teams to be well versed in the following—all of which can be found in the resource section of the Crisis Ready Institute's website.

- Crisis Ready® definitions
- Your organization's Crisis Ready® internal escalation protocols
- How to detect the likelihood of emotional escalation
- How to respond to emotional escalation
- How to manage controversies

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